

NorthWest Arkansas Community College
Division of Communication and Arts
Communications Department

Course Number and Title

COMM 2323, Interpersonal Communication

Catalog Description

Interpersonal communication is an in-depth study of the principles of interpersonal communication in the context of classroom, workplace, family, and other personal situations. A seminar/workshop curriculum utilizes lectures, video simulations of interpersonal situations, actual simulations of interpersonal situations, and the opportunity to practice and study these situations on campus and off campus.

Prerequisites

None

Credit Hours/Contact Hours/Load Hours

Three

Target Audience/Transferability

This course is designed for both communication and non- communication majors. The course may transfer to other institutions toward a communications degree and/or as an elective.

General Education Outcome(s)

- Students Develop higher order thinking skills.
- Students gain greater awareness of cultural perspectives.
- Students develop effective oral communication skills.

Student Learning Outcomes

Upon completion of this course, students will:

- Describe skills in self-assessment
- Set interpersonal communication goals
- Demonstrate improved clarity and understanding of verbal and nonverbal messages sent and received.
- Practice and implement effective skills in conflict resolution.
- Describe cultural differences.
- Describe perceptual skills of self and others.
- Define and apply concepts and principles of one-on-one communication.

Topics

Communication process, self-concept, perception, stereotyping and prejudice, Gender and communication, verbal, nonverbal, conflict resolution, ethics in communication, listening skills, and interviewing skills.

Assessment

- Students will keep a journal throughout the course, describing and analyzing day-to-day interactions.
- Students will participate in on as well as off-site exercises and simulations.
- Students will write a minimum of four analytical papers.
- Students will participate in a minimum of one graded interpersonal conflict resolution exercise.
- Students will participate in mock graded job interview exercise.

Required Materials

None