Frequently Asked Questions

**** What hours will tutoring be available?***

Tutoring services are available Monday-Saturday during the Fall and Spring semesters. Services are available Monday-Friday during the summer. Hours and locations can be found on ASC homepage, https://www.nwacc.edu/web/labs/learninglab/index.php

****How much does it cost to receive tutoring at NWACC?***

Tutoring services are FREE to NWACC students currently enrolled in the courses being tutored.

**** Do I need to make an appointment?***

No appointment is necessary for drop in tutoring. Online tutoring does require an appointment.

**** I've been hearing about online tutoring. How exactly does that work?***

Online tutoring is available for NWACC math and science courses. For online tutoring, call 479-619-4241 to schedule an appointment. Appointments are confirmed via student email within 24 hours. For more details, go to: https://www.nwacc.edu/web/labs/learninglab/onlinetutoring

**** I have this take-home quiz/test that I am working on. Can you could help me……***

Under no circumstances can tutors assistance with tests or quizzes (paper or online).

**** I work during the day and can't come in during these times. Do you work outside of your scheduled hours?***

As a courtesy, the ASC Director can provide you with a *Private Tutor Resource List*. NWACC does not make recommendations from the list. Any arrangements made outside of ASC are considered private services.

**** I need a LOT of one on one time. Is this available?***

Tutors are encouraged to work with students in 15-20 minute intervals. One on one tutoring time may increase as the traffic flow reduces in the tutor center. The best times get more one on one time is early mornings, evenings, and Saturdays. Online tutoring is also an option.

The Academic Success Center is more than happy to offer our services outside of the classroom to build academic confidence and to enhance academic performance. For more information about ASC, call 479-619-4241.