

# NWACC Return to Operations Academic Support Services

The following NWACC academic support services will be available online and at NWACC locations for the fall 2020 semester:

- Pauline Whitaker Library
- Bentonville and Washington County Information Commons
- Writing Center
- Math Center

However, services will have limited hours of operation with a limited number of students, faculty and staff allowed in their physical locations.

## Safety Measures and Access:

- Face coverings and social distancing will be required for all students, faculty and staff at all NWACC facilities. This includes the library, computer labs, Writing Center and Math Center.
- Protocols and scheduling for cleaning throughout each day are currently being designed.
- Where appropriate, these services will maintain both virtual/online hours as well as on-site hours. **On-site hours will be limited, and in-person visits will require appointments in order to maintain social distancing.**
- Shared materials will be minimally available. This includes staplers, tape dispensers, writing utensils and computers. Disinfecting wipes will be provided for use between each user.
- **Library materials** will be available but will be retrieved by library staff and delivered in a contactless manner.
- **Tutoring, class instruction and one-on-one instruction** will only occur in spaces that can accommodate social distancing requirements.
- **Computer labs** will be configured to accommodate social distancing requirements, and depending on demand, there may be time limits for computer use.
- **Technology help** in computer labs may be limited or unavailable to accommodate social distancing.