

RFP-24-003 Proctoring Services

Vendor Questions and Answers

Question 1

Can companies from Outside USA apply for this RFP? (Example India or Canada)

Answer 1

Only if they have a W-8 and a US mailing address for billing.

Question 2

Would we need to come over there for meetings?

Answer 2

No

Question 3

Can we perform the tasks (related to RFP) outside USA? (Like, from India or Canada)

Answer 3

Yes. Live proctoring and system support staff will need strong American-English speakers and/or writers depending on the interaction method.

Question 4

Can we submit the proposals via email

Answer 4

No. Proposals must be mailed and received before 10 am on **Correction – 11/13 and not 11/10.**

Question 5

Page 7 Section 2 MINIMUM REQUIREMENTS – Section 2.2 Scope of Work

Please clarify if these 7 items are the only functionality items we are to respond to?

Answer 5

No, you may add in any functionality that provides value to your services.