

Northwest Arkansas Community College

Division of Health Professions
Health Information Management

Discipline Code

HIM

Course Number

2513

Course Title

Quality & Performance Improvement

Catalog Description

This course introduces students to the peer review and the role health information plays in evaluating patient care. The course investigates the components of performance improvement programs in health care facilities, including quality assessment, utilization management, risk management, and critical clinical pathways. State and local standard are included, as well as a review of the Federal Government's role in health care and accreditation requirements of various agencies.

Prerequisites

Credit Hours

3 credit hours

The student will need to obtain transfer information from the institution he/she is transferring to determine transferability.

Contact hours

45 lecture hours

Load hours

3 load hours

Semesters Offered

Spring

ACTS Equivalent

None

Grade Mode

A-F (HIM Program Grading Scale)

Learning Outcomes

Upon successful completion of this course, the student will be able to:

1. Apply policies and procedures to ensure organizational compliance with regulations and standards.
2. Assist in preparing the organization for accreditation, licensing and/or certification surveys.
3. Collect, organize, and present data for quality management, utilization management, risk management, and other patient care related studies.
4. Abstract and report data for facility-wide quality management and performance improvement programs.
5. Analyze clinical data to identify trends that demonstrate quality, safety and effectiveness of healthcare.
6. Use common software applications such as spreadsheets, databases, word processing, graphics, presentation, email and so on in the execution of work processes.
7. Use tools and techniques to monitor, report, and improve processes.

General Education Outcomes Supported

- Students develop higher order thinking skills.
- Students can use computers proficiently.
- Students can employ a variety of sources to locate, evaluate, and use Information.

HIM Grading Scale

A=93-100

B=85-92

C=77-84

D=69-76

F=< 69